

2024-25



*Empowering informal workers, women and
their children since 1996*

ANNUAL REPORT

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A reflection on the year gone by, and the path ahead in empowering informal workers through community-led change.

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FROM THE EXECUTIVE DIRECTOR'S PEN....

At Nidan, our work with informal workers goes beyond service delivery—we organize, collectivize, and empower. This has always been our core strength. Every initiative we undertake, in collaboration with our valued donors and partners, is rooted in community leadership. We believe lasting change happens when those most affected lead the way, and our model consistently places communities at the center of development.

This year, we deepened our focus on climate action and environmental sustainability—critical yet often neglected areas for informal workers. These workers face heightened risks from climate change, yet their voices are seldom heard. Through grassroots awareness campaigns and the revival of traditional, eco-friendly practices, we are helping communities reclaim their role as agents of sustainable change.

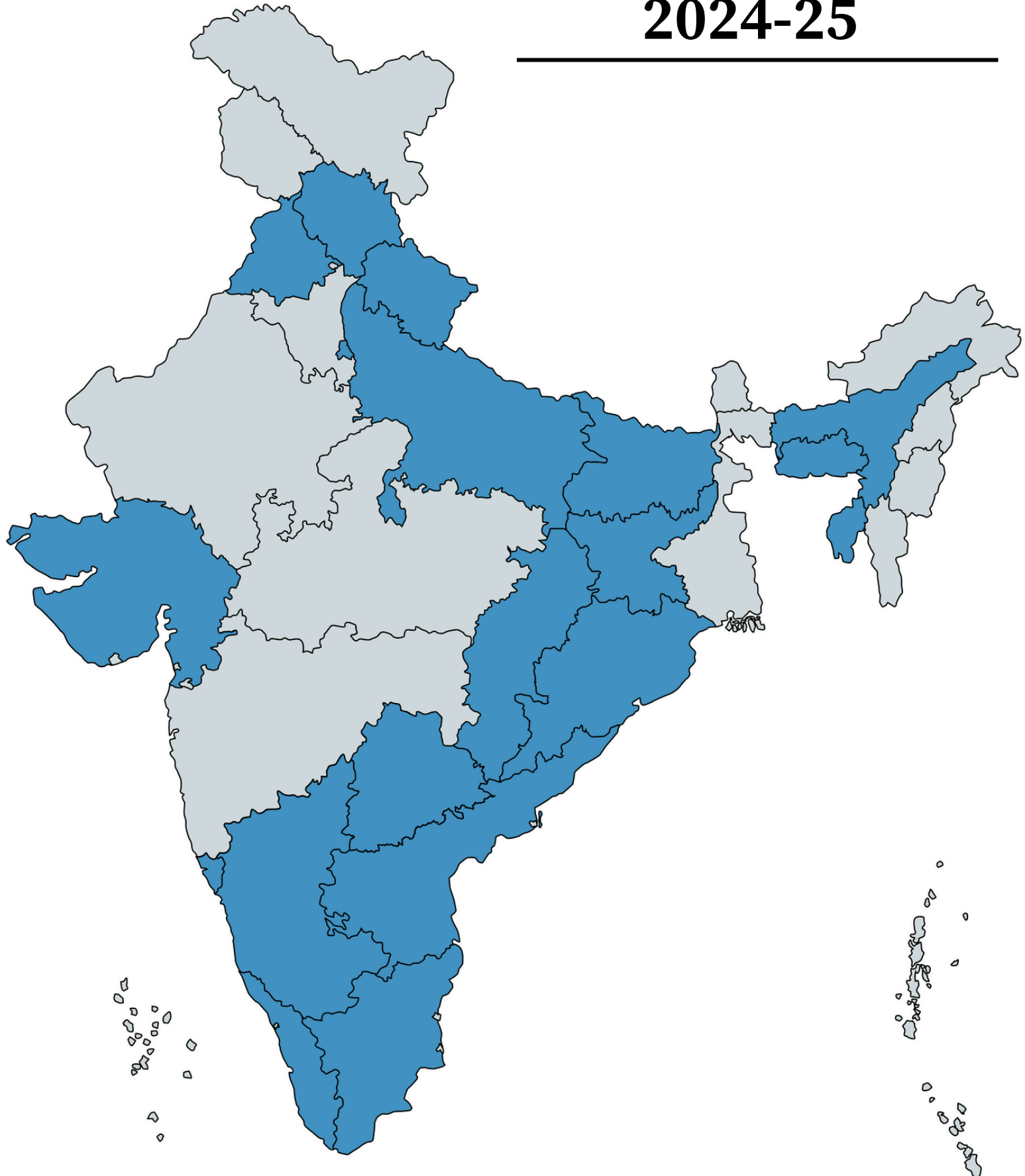
We see encouraging signs: local leaders emerging, community-led green initiatives gaining momentum, and a growing consciousness around environmental stewardship. Our aim is not just to mitigate harm, but to equip informal workers to lead the way in building climate-resilient futures.

Through systemic change, grounded in community organization and leadership, we continue to work toward a more just, inclusive, and sustainable society. The path is long, but with every step led by the people themselves, the journey holds real promise.

Thank you for walking with us.

ARBIND SINGH

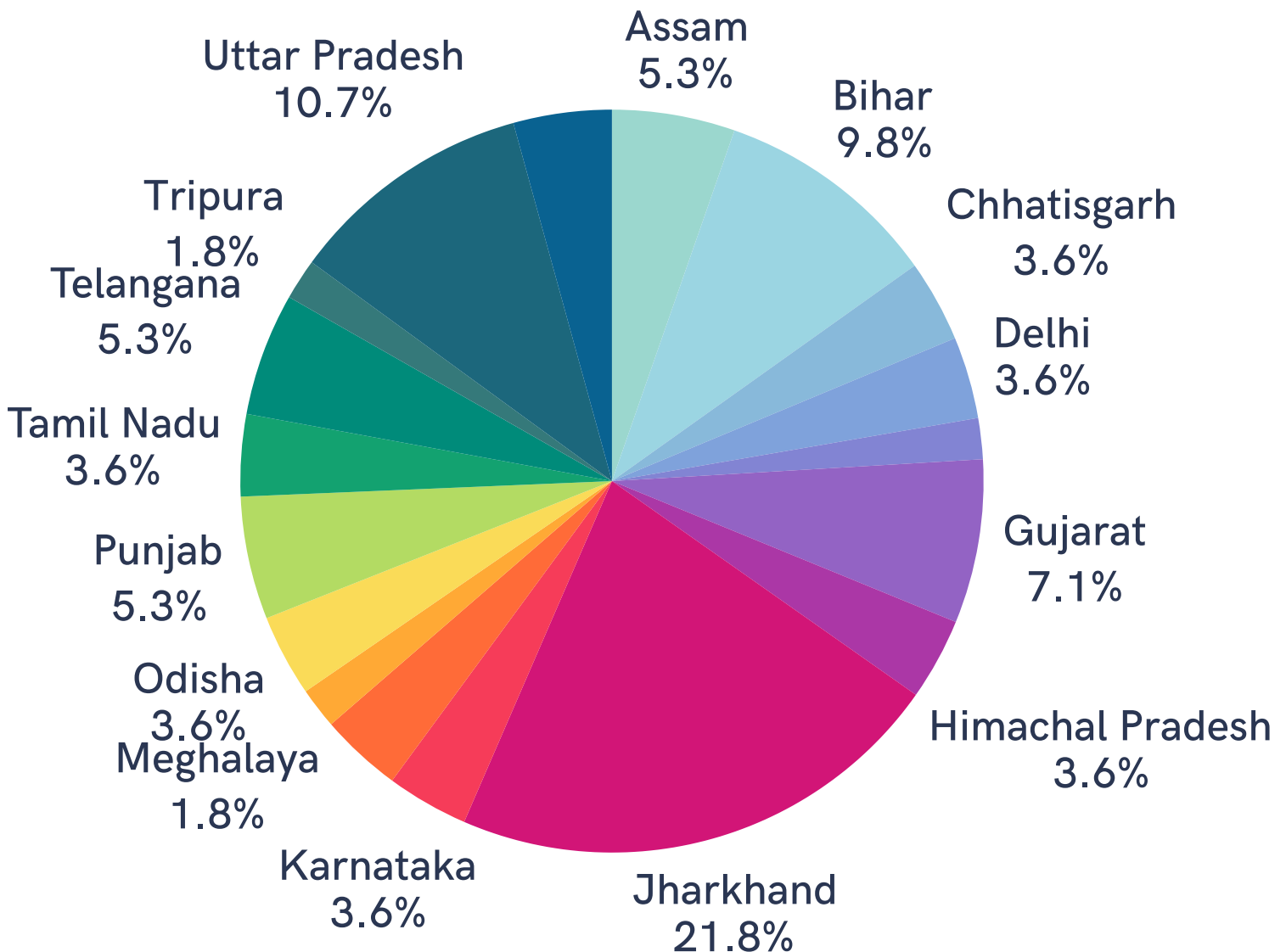
GEOGRAPHIC FOOTPRINT 2024-25



NIDAN COMMUNITIES AT A GLANCE

29,500+
empowered
directly Nidan

FY 2024-25 State wise reach



KEY PROJECTS & INITIATIVES

Strengthening access to nutritious foods through social protection systems and promoting livelihood opportunities for women's Self-Help Groups



- 01** Improving the quality of nutrient-dense foods provided as THR under the ICDS program
- Ensuring the production of nutrient dense foods at decentralized production units through SHGs
 - Capacity building of SHGs on production, storage, and packaging of THR produced at the facility
 - Expanding the production capacities to introduce the product in the open market

- 02** Increasing livelihood opportunities: expanding program reach through open market
- Social marketing approach
 - Products marketed in open market through JEEVIKA Sahelis
 - Product testing and quality assurance

- 03** Infrastructure upgradation and business plan development
- Upgradation of plants for optimal production
 - Accomodate necessary changes as per business plan for open market

- 04** SHG organizational capacity-building and community engagement
- Organizational capacity building
 - Technical training
 - Entrepreneurship training
 - Packaging and labelling
 - Compliance and registration

Partners

Adult Literacy Project

Nidan is the NGO Partner in the Rotary Adult Literacy Project which aims to equip non-literate adults with essential functional literacy skills, enabling them to independently read, write, and perform basic arithmetic in their daily lives. This initiative not only addresses adult illiteracy but also supports participants’ socio-economic empowerment through follow-up skill-building and livelihood opportunities.



01 Needs Assessment & Centre Establishment

- Conduct door-to-door surveys to identify non-literate adults in low-literacy villages or wards.
- Select and recruit Akshar Sathi (local literacy facilitators) meeting criteria: minimum 18 years old, 10th-grade education, and ideally smartphone access.
- Set up Vidya Centers, securing local permissions and ensuring they meet standards suitable for adult learning.

02 Training & Teaching Delivery

- Provide structured training to Akshar Sathi using the RILM-designed adult literacy methodology.
- Schedule regular teaching sessions in Vidya Centers, focusing on reading, writing, arithmetic, and everyday functional skills.
- Use culturally relevant, learner-centric materials to make content practical and relatable for adults.

03 Monitoring, Engagement & Support

- Track attendance and collect session feedback through regular field visits and communication with Akshar Sathi.
- NIDAN staff conduct periodic monitoring to ensure teaching quality and solve any emerging issues.
- Maintain open lines of communication with learners and facilitators to support continuous engagement.

04 Assessment, Certification & Data Management

- Conduct end-of-course examinations for adult learners to assess literacy progress.
- Enter learner and performance data into the RILM portal or app, ensuring accurate records and data-driven decision-making.
- Issue certifications to successful learners to formally recognize their literacy achievements and encourage lifelong learning.

Partners

Rotary India Literacy Mission

Serve Safe Project

Launched in 2016, Project Serve Safe Food is a collaborative initiative by Nidan, Nestlé India, and local Food Safety Authorities aimed at empowering street food vendors with essential knowledge of food safety and hygiene. The project not only promotes safe food practices but also enhances the livelihood opportunities of vendors. Nestlé India brings its strong commitment to food safety, while Nidan plays a pivotal role in capacity building of street food vendors—ensuring the initiative creates lasting impact at the grassroots level.



01 Promotion of Sustainable Food Safety Practices

The project aims to instill long-term, sustainable food safety and hygiene habits among street food vendors. These practices not only protect public health but also contribute to the vendors' economic stability and business credibility.

02 Interactive Training Sessions with Audiovisual Tools

Engaging, audiovisual-based training sessions are conducted to ensure effective knowledge transfer. These sessions make learning accessible, relatable, and easier to retain for vendors with varied literacy levels.

03 Distribution of Training Kits and Certificates

Each enrolled vendor receives a comprehensive training kit to support practical learning. Upon completion, participants are awarded FoSTaC certificates that validate their food safety knowledge and skills.

04 Certification to Boost Business Credibility

Certified street food vendors gain increased consumer trust and business visibility. This recognition serves as a tool to expand their customer base and improve income opportunities.

Partners



Street Vendor Survey- MCD

As part of its ongoing efforts to support the rights and recognition of street vendors, Nidan has undertaken a focused initiative in Delhi to facilitate the proper implementation of vendor surveys. The project aims to ensure that street vendors are accurately identified, documented, and included in official records, thereby enabling access to government schemes and legal protections.



01 Street Vendor Survey Execution

- Conducts detailed field surveys across multiple zones in Delhi.
- Gathers data on vendor identity, location, business type, and socio-economic conditions.
- Ensures inclusion of marginalized vendors, particularly women and migrants.

03 Awareness and Community Mobilization

- Organizes local meetings and street-level campaigns to inform vendors about the survey.
- Distributes multilingual IEC materials to ensure broad understanding and participation.
- Empowers vendors to assert their rights under the Street Vendors Act, 2014

02 Coordination with TVC Members and Zonal Officials

- Actively liaises with Town Vending Committee (TVC) members to validate vendor lists.
- Coordinates with MCD/zonal authorities for survey approvals and smooth execution.
- Advocates for fair representation of vendors in local decision-making processes.

04 Documentation and Monitoring

- Maintains real-time records and status updates of surveyed vendors.
- Supports documentation for vendors to receive ID cards and vending certificates.

Partners

Municipal Corporation of Delhi

GOBARDHAN

Nidan promotes sustainable rural development through the establishment of community biogas plants that convert cattle and organic waste into clean energy and organic fertilizer under the Gobardhan initiative, launched by the Government of India in April 2018 as a part of the solid and liquid waste management component under the Swachh Bharat Mission (Gramin). Implemented across districts like Supaul, Madhepura, Saharsa, Araria, Purnea, Katihar, Kishanganj. Nidan facilitates the setup, generate awareness among local community institutions on proper waste management and promote environmental sanitation and curb vector borne diseases.



01 Waste-to-Wealth Conversion

Establish biogas plants to safely manage cattle and organic waste, producing clean cooking gas and nutrient-rich bio-slurry for agriculture

02 Health & Environmental Impact

Reduce dependence on firewood, kerosene, and dung cakes to improve indoor air quality, hygiene, and thermal comfort in households

03 Economic Empowerment:

Generate income opportunities for SHGs, youth, and local entrepreneurs through plant operations, waste collection, and fertilizer utilization

04 Community Capacity Building

Train JEEViKA CLFs and local partners on plant maintenance, monitoring, and troubleshooting to ensure long-term sustainability

Partners

District Water and Sanitation Committee

Lohia Swachh Bihar Abhiyan (Gramin)

Rural Development Department, Govt. of Bihar

RELIEF DISTRIBUTION

Nidan extended timely humanitarian support to communities affected by floods across Bihar, Assam, and Andhra Pradesh with the generous support of Nestlé India. Dry ration kits were distributed to ensure that no family was left behind, reflecting our shared commitment to bring hope and resilience to vulnerable communities. The following regions were covered-

- Barpeta, Morigaon and Lakhimpur in Assam
- Muzaffarpur and Saharsa in Bihar
- Rajahmundry and Kakinada in Andhra Pradesh



Ongoing Initiatives

Stakeholder Coalitions



This initiative aims to foster collaborative effort that brings together government bodies, financial institutions, NGOs, and vendor federations and enterprise groups to create a vibrant, supportive ecosystem for micro-entrepreneur enterprises.

Objectives:

- Facilitates engagement among development authorities, district-level federations, and Town Level Federations (TLFs) to streamline enterprise support services for capital- financial and technical convergence.
- Promotes policy convergence at district and state levels, aiming to replicate successful enterprise models across Uttar Pradesh.
- Supports formation and capacity-building of Cluster Level Federations, market associations and federations, especially for women, youth, and marginalized vendors.
- Conducts entrepreneurship training sessions managerial, financial, and market skills.



Micro entrepreneurs and SHGs



Nidan strengthens Self-Help Groups (SHGs) in urban informal settlements by facilitating digital registration, awareness building, and government linkages. A focused initiative is being implemented in urban areas to promote entrepreneurship and sustainable livelihoods among women from low-income communities. The program identifies aspiring micro-entrepreneurs and provides them with comprehensive support in financial and digital literacy, business management, and regulatory compliance. The impact is significant: many report rising household incomes—some earning up to ₹15,000 per month—and are now formally recognized as entrepreneurs.

Objectives-

- **Promote Self-Employment:** To enable individuals from low-income and informal sectors to start and sustain micro and small enterprises.
- **Strengthen Skills & Capacity:** To provide training in financial literacy, business management, digital tools, and trade-specific skills tailored to the needs of grassroots entrepreneurs.
- **Facilitate Access to Finance:** To link micro-entrepreneurs with banks, microfinance institutions, and government credit schemes for working capital and business expansion.
- **Support Formalization:** To assist entrepreneurs in obtaining legal certifications such as Udyam/MSME registration, FSSAI licenses, and digital IDs to strengthen their market presence and legitimacy.
- **Foster Market Linkages:** To connect small entrepreneurs with local and digital markets through exhibitions, social media training, and e-commerce platforms.



“निदान द्वारा एक पहल “नारी शक्ति” शहर स्तरीय संघ (CLF) का गठन

निदान द्वारा आज मौर्यालोक कार्यालय में शहर स्तरीय संघ (CLF) के गठन पर सहमति के लिए एक महत्वपूर्ण बैठक आयोजित की गई। इस बैठक में बहादुरपुर, बाजार समिति, पहाड़ी पर, कंकरबाग, शास्त्री नगर, कमला नेहरू नगर, और अदालतगंज से SHG एवं ALF की बड़ी संख्या में महिला सदस्य शामिल हुईं। बैठक की अध्यक्षता श्रीमती रेखा देवी ने की। बैठक में निदान के संस्थापक एवं कार्यकारी निदेशक श्री अरविंद सिंह ने CLF की भूमिका और इसके लाभों पर चर्चा की। उन्होंने बताया कि महिलाओं को सशक्त बनाने और उनके संगठित प्रयासों के माध्यम से सामुदायिक विकास में योगदान देने की दिशा में यह एक महत्वपूर्ण कदम साबित होगा। चर्चा के दौरान सभी ALF की महिला सदस्यों ने CLF के गठन के प्रति सहमति व्यक्त की। कई महिलाओं ने बताया कि उन्हें SHG से कई लाभ हुआ है, जिनमें वे SHG से ऋण लेकर अपना स्वरोजगार शुरू कर आत्मनिर्भर बनीं और महाजनों से छुटकारा पाया। इनमें से रेखा देवी (शास्त्री नगर), सोनी देवी (बहादुरपुर), सीमा देवी (बेली रोड), राखी देवी, पिकी देवी, पूनम देवी (कमलानेहरू नगर)



सहित कई अन्य महिलाओं ने अपनी सफलतापूर्वक स्वरोजगार यात्रा की शुरुआत की और अपना घर परिवार चला रही हैं। निदान के कार्यक्रम प्रबंधक श्री प्रदान की और CLF के ड्राफ्ट उपनियम पर चर्चा की गई। CLF का नामकरण “नारी शक्ति” किया गया। बैठक में महिलाओं द्वारा निर्णय लिया गया कि अगले महीने में एक बैठक आयोजित की जाएगी एवं आगामी अंतर्राष्ट्रीय महिला दिवस के कार्यक्रम हेतु निर्णय लिया जाएगा। CLF (सिटी लेवल फेडरेशन) के प्रमुख लाभ: संगठनात्मक मजबूती, आर्थिक, सामूहिक शक्ति और सामाजिक सशक्तिकरण, प्रशिक्षण और विकास के अवसर, समस्याओं का समाधान, स्थानीय बाजार और व्यापार में वृद्धि, सरकारी योजनाओं का लाभ, सामाजिक सुरक्षा और स्थानीय मुद्दों पर समाधान एवं अन्य लाभों पर चर्चा हुआ। इस पहल के माध्यम से महिलाओं का सामूहिक प्रयास और स्थानीय विकास को बढ़ावा मिलेगा, जिससे क्षेत्र की सामाजिक और आर्थिक स्थिति में सुधार आएगा। CLF का गठन महिलाओं के लिए नए अवसर और सशक्तिकरण की दिशा में एक अहम कदम साबित होगा।



निदान ने किया 'नारी शक्ति संघ' का गठन

पटना। निदान द्वारा शुक्रवार को मौर्यालोक कार्यालय में शहर स्तरीय संघ (सीएलएफ) के गठन पर सहमति के लिए बैठक की गई। बैठक में बहादुरपुर, बाजार समिति, पहाड़ीपर, कंकरबाग, शास्त्री नगर, कमला नेहरू नगर और अदालतगंज से एसएचजी एवं एएलएफ की बड़ी संख्या में महिला सदस्य शामिल हुईं। बैठक की अध्यक्षता रेखा देवी ने की। बैठक में निदान के संस्थापक एवं कार्यकारी निदेशक अरविंद सिंह ने सीएलएफ के लाभ की चर्चा की। उन्होंने बताया कि महिलाओं को सशक्त बनाने और उनके संगठित प्रयासों के माध्यम से सामुदायिक विकास में योगदान देने की दिशा में यह एक महत्वपूर्ण कदम साबित होगा। चर्चा के दौरान महिला सदस्यों ने सीएलएफ के गठन के प्रति सहमति व्यक्त की। कई महिलाओं ने बताया कि सीएलएफ की मदद से आत्मनिर्भर बनीं और महाजनों से छुटकारा पाया। कार्यक्रम प्रबंधक विशाल आनंद और श्याम शंकर दीपक ने एएलएफ और सीएलएफ की संरचना, सदस्यों की भूमिका और उनके सामूहिक प्रभाव पर महिलाओं को विस्तृत जानकारी दी। सीएलएफ का नामकरण 'नारी शक्ति' किया गया।

स्वच्छता से ही बेहतर स्वास्थ्य संभव

जागरण संवाददाता, पटना : भारतीय लघु उद्योग विकास बैंक (सिडबी) और सामाजिक संगठन निदान के संयुक्त तत्वावधान में मौर्यालोक के आसपास के इलाके में स्वच्छता अभियान चलाया गया। मौके पर लोगों के बीच सफाई एवं व्यक्तिगत तथा सामाजिक जिम्मेदारियों के बारे में जागरूक किया गया। कार्यक्रम की मुख्य अतिथि एवं बैंक की महाप्रबंधक अनुभा प्रसाद ने कहा कि स्वच्छता सिर्फ एक जिम्मेदारी नहीं है, बल्कि हमारा कर्तव्य है। हमें अपने आसपास स्वच्छता बनाए रखने के लिए साथ मिलकर काम करना होगा। उन्होंने आदर्श स्ट्रीट फूड वेंडिंग जोन के व्यंजनों की तारीफ की। कार्यक्रम में रश्मि रंजन, उपमहाप्रबंधक, सिडबी के अलावा छोटू कुमार व अन्य मौजूद थे।

**THANK
YOU**



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